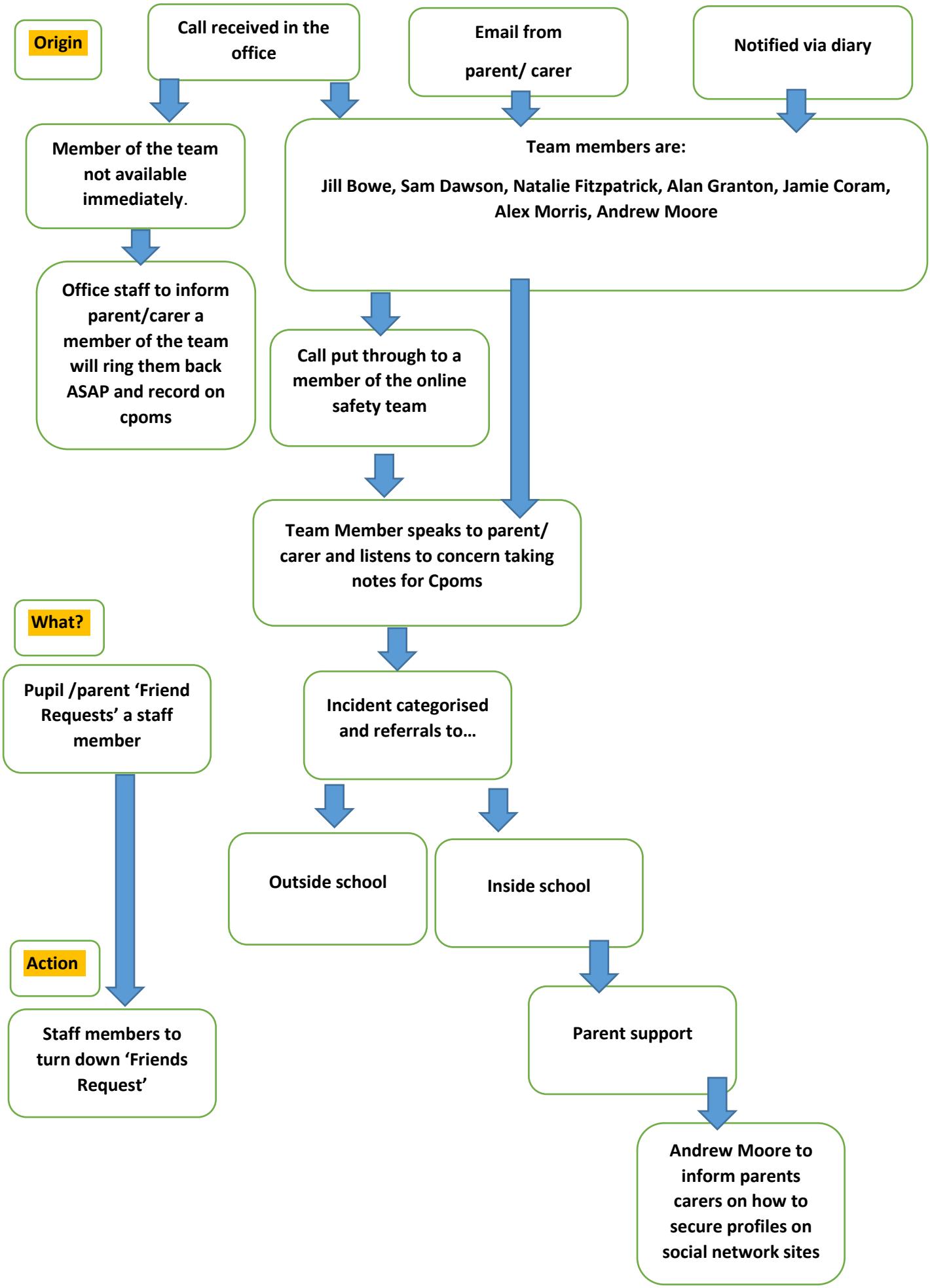RESPONSE TO AN ONLINE SAFETY INCIDENT OF CONCERN FROM A PARENT OR CARER